



Scrutiny review of vulnerable older residents living at home

CLEVELAND POLICE

DETECTIVE INSPECTOR DEB FENNY

Introduction

- ▶ Detective Inspector Deb Fenny – Cleveland Police Current Role Child Abuse/Vulnerable Adult (CAVA)
- ▶ Focus on Victims of Crime within the Stockton Borough aged 80 and over.
- ▶ We have no Bench Mark to Compare with.

In order to complete this review I have used a number of methods:-

- ▶ Poor Relation
- ▶ Crimes Against Older People
- ▶ Internal Organisational Research

Cleveland Demographics

Population of Cleveland – 564,300

- ▶ Stockton is the largest population with 195,681
- ▶ Middlesbrough second largest with 140,398
- ▶ Redcar and Cleveland with 135,404
- ▶ Hartlepool being the smallest borough with 92,817

What we don't know which would be relevant to the research is the population of the borough with the age range of 80plus. The data would apply more context to the data provided.

Crime Context/Data

- ▶ The crime data is based on all 80year plus – DOB used for analysis
01/08/1939
- ▶ Data is for all victims within the age parameters – we could not separate
home/care setting etc
- ▶ Analysis is over a 3 year period.

Victims aged 80+ (12 months to end of July 2019)	Force	Hartlepool	Redcar & Cleveland	Middlesbrough	Stockton
Incidents	1345	231	414	414	339
Incident rate per 1,000 pop	47	47	52	67	36
ADMIN incidents	100				
ASB incidents	111				
PUBLIC SAFETY/WELFARE incidents	390				
TRANSPORT incidents	61				
CRIME incidents	672				
OTHER incidents	11				
Crimes	622	109	174	168	155
Crime rate per 1,000 pop*	22	22	22	27	17
Violence Against The Person crimes	98				
Sexual Offences	16				
Burglary crimes	157				
Robbery crimes	5				
Theft and Handling Stolen Goods crimes	237				
Criminal Damage crimes	107				
Other Offences	2				
Crimes with positive outcome	27				
Concluded crimes	567				
- Crimes where victim declines/withdraws support - named suspect identified	67				
Crimes still live	28				
Domestic Incidents	60				
Domestic Crimes	35				
Percentage of incidents where victim is recorded as a vulnerable adult	32%				

Victims aged 80+ (12 months to end of July 2019)	Force	Hartlepool	Redcar & Cleveland	Middlesbrough	Stockton
Incidents	1345	231	414	414	339
Incident rate per 1,000 pop	47	47	52	67	36
ADMIN incidents	100	13	31	22	30
ASB incidents	111	16	35	22	36
PUBLIC SAFETY/WELFARE incidents	390	72	141	74	86
TRANSPORT incidents	61	13	12	8	16
CRIME incidents	672	114	190	176	170
OTHER incidents	11	3	5	112	1
Crimes	622	109	174	168	155
Crime rate per 1,000 pop*	22	22	22	27	17
Violence Against The Person crimes	98	11	33	16	34
Sexual Offences	16	2	8	2	2
Burglary crimes	157	27	44	58	28
Robbery crimes	5	2	0	1	2
Theft and Handling Stolen Goods crimes	237	48	58	62	58
Criminal Damage crimes	107	18	29	28	31
Other Offences	2	0	0	1	1
Crimes with positive outcome	27	11	4	4	9
Concluded crimes	567	95	161	155	143
- Crimes where victim declines/withdraws support - named suspect identified	67	13	20	10	24
Crimes still live	28	2	7	9	4
Domestic Incidents	60	10	17	8	23
Domestic Crimes	35	5	7	7	16

Where victim is aged 80 or over when reported	Stockton			Force		
	Year to end of July...					
	2017	2018	2019	2017	2018	2019
Incidents	406	374	339	1,517	1,603	1,345
Crimes	179	147	155	699	709	622
NFIB Fraud Crimes	13	34	8	29	11	32

Crime Context/Data

As can be seen from the data provided the significant offences highlighted are similar to those identified from PCC data.

- ▶ Burglary - 28 offences
- ▶ Theft - 58 offences
- ▶ Criminal Damage – 31 offences
- ▶ Fraud – 89 offences for the force in 12months

Context/Data Continued.....

From the information presented considerations are:-

- ▶ Domestic Related incidents/Crimes
- ▶ Operational Challenges - Service user on servicer user – cannot be investigated = safeguarding eg Domestic Incident/Care homes
- ▶ Repeat Victims

Current Delivery Plans

- ▶ Each service of Call is subject to THRIVE to assist in the initial stages to identify vulnerable victims or vulnerability within the victim.
- ▶ Enquiries/Investigations are allocated appropriately to suitable teams for ownership and responsibility. Specialist Teams.
- ▶ Within specialist crime departments there is the use of intermediaries to support interviews/ABE in suitable places/Special Measures – go above and beyond, Adult Services – Strategy Meetings
- ▶ Support from VCAS for Fraud Offences – Friends Against Scams
- ▶ Herbert Protocol – Missing Persons

Current Delivery Plans Continued.....

- ▶ ECINS – Communication system between the police and other agencies in particular – LA/Housing – Used re Vulnerable persons within the community.
- ▶ Joint Agency Group - JAG
- ▶ Neighbourhood Teams – Identify Vulnerable Victims within their area, Call Backs, PCSO Re –visits, Risk Assessment Matrix
- ▶ Crime Prevention Officer – Assists proactive and reactive work, revisits and crime prevention support – with additional work and input to agencies – NHS/Age UK
- ▶ Dementia Champions
- ▶ Public Protection Notices

Current Delivery Plans Continued.....

- ▶ Probationer Training awareness
- ▶ Media Releases – National updates re Action Fraud/Significant reactive information/Local Scams – Mindful of Capturing the appropriate audience.
- ▶ Cleveland Connected – Email System/Requirement to sign up



Future Service Delivery

- ▶ Long Term Plan to involve Adult services into our Children's HUBS for a Multi Agency approach which has proven to work for children.
- ▶ Victims First
- ▶ Revisit training around Herbert Protocol
- ▶ Consideration to mirror Durham around their CQC (Review further)
- ▶ Training supported by the TSAB
- ▶ Education around identifying vulnerability

Future Service Delivery Continued....

- ▶ Raising Investigative Standards
- ▶ Consideration for Nominated Neighbour Scheme.
- ▶ More and more elderly people remain in the home due to lack of facilities in hospitals/care home/finances etc

Promotion of Safety and Wellbeing

- ▶ Crime Prevention provide support across the force to promote safety and wellbeing. This is done to the elderly community in for example church halls.
- ▶ Inputs to Dementia Friends support groups
- ▶ Flagging within NICHE
- ▶ Media
- ▶ Referral Pathway

Partnership Working

Evidenced throughout the presentation is the multi agency approach when dealing with vulnerable victims of crime.

Safeguarding is a primary role in policing and without the support of the statutory and 3rd sector agencies this would not be possible to its fullest in protecting our community

Vulnerability is not only supported by organisations it is also required from neighbours/support groups

Key Issues

- ▶ Cleveland Police do not have a benchmark for this data.
- ▶ The data is based on all 80 and older living in the area of Stockton not directed at those living in the home.
- ▶ Lack of Reporting - We don't know what we don't know
(Age/Communication Difficulty/Lower Expectations)
- ▶ Ability to communicate issues
- ▶ Appropriateness of Criminal Justice Process



Questions